

WHY PEOPLE CAME TO NHCO FOR HELP 2018-19

Families experiencing hardship came to North Hills Community Outreach for many different reasons during 2018-19. The problems they expressed are displayed on the chart below. Individuals served may report more than one problem.

The total number of families served was 3,612.

PROBLEM	PROBLEMS EXPRESSED ¹
Hunger	1,631
General Financial Hardship ²	1,584
Utility	1,280
Un/underemployment	486
Personal Disaster ⁵	352
Elder Care ³	325
Legal Issue	256
Transportation	239
Affordable Housing ⁴	171
Medical	123
Homeless	105
Eviction	102
Emotional/Mental	92
Domestic Abuse	47
Child Care	27
Divorce	18
Addiction	18

1) Unduplicated number of families receiving services was 3,612. Total number of services rendered was 30,407.

2) Includes seasonal help (such as coats and school supplies), car repair and maintenance, scholarships, and requests for resources and referrals.

3) Transportation, Medical, Bereavement, Emotional/Mental is recorded here if the person in need is elderly.

4) Help finding affordable housing options for families who are living in a safe place, but who wish to find something more in line with their income or to move to a better place; includes mortgage/foreclosure issues.

5) Includes fire, flood (July 2018), etc.