

North Hills Community Outreach

2018-19 Statistics



Our Mission

North Hills Community Outreach is an interfaith-based organization addressing the needs of people in crisis, hardship and poverty.

Our Vision

Northern Allegheny County is a sharing community where no one is cold, hungry or alone.

Our Values

Faith: Recognizing the love of God for everyone

Compassion: Treating all individuals with dignity, understanding and caring

Empowerment: Fostering self-sufficiency and improved quality of life

Stewardship: Managing our resources in a trustworthy and responsible manner for the good of the community

In fiscal year 2018-19, NHCO provided 30,407 services to 3,612 local families in need.

Food and Emergency Service

Food insecurity and general financial hardship are the top two reasons people sought help at NHCO.

2,280 families received food and emergency help

1,001 families used one of NHCO's three food pantries or received emergency food

We assisted **329** families affected by flooding and **30** families affected by a fire.

Services

North Hills Community Outreach helped qualifying families with utilities through various programs. We assisted clients with rent or a security deposit to prevent homelessness.

159 clients received help with LIHEAP (Low Income Home Energy Assistance Program) and Crisis Assistance applications

175 clients received Dollar Energy Grants

86 families were provided with Housing Financial Assistance including rent and security deposits

44 uninsured and underinsured individuals received Financial Assistance for prescriptions and other medical needs

514 families received Utility Assistance to prevent shut-offs, restore service or arrange affordable payments

49 Individuals participated in our Pathways Program

Senior Services

Through a variety of services, NHCO helped **598** seniors in our community to live healthy and safely in their homes.

We provided **12,140** services for our seniors, including transportation, home safety checks, yard work and snow shoveling

258 seniors took **7,879** rides on NHCO's Free Rides For Seniors Shuttles

Support and Resources

After an individual's emergency needs are met, our resource programs help with job searches, education assistance and legal help. We also refer clients to other agencies and programs for additional support if needed.

452 housed received Volunteer Income Tax Assistance (VITA)

84 unemployed or underemployed individuals received Employment Assistance through WorkAble, a United Way Program, including help with their resumes and skills for interviewing

197 individuals received legal resources, including 94 through our Ask The Attorney Program

12 non-traditional students were awarded Education Assistance grants to help them become economically self-sufficient

Sharing Projects

Throughout the year, generous members of our community donate items that we distribute to those less fortunate.

1,100 families received items and assistance through our eight seasonal Sharing Projects 459 families received a complete Thanksgiving dinner

940 children received new toys, games and other gifts for the holidays

172 families received utility credits through Sharing Holiday Warmth

311 families received a complete spring dinner

303 families received personal care products 336 families received cleaning products

Transportation Assistance Program

NHCO sells donated vehicles through auction and uses the funds to help low-income families and individuals with transportation needs.

323 people received transportation assistance

Rosalinda Sauro Sirianni Garden

5,222 pounds of organic produce was harvested from NHCO's garden and distributed to our three food pantries

Volunteers

1,764 Volunteers gave **29,269.5** hours That's the equivalent of more than 14 full-time staff members

Learn More at [NHCO.org](https://www.nhco.org)