**Our Mission**
North Hills Community Outreach is an interfaith-based organization addressing the needs of people in crisis, hardship and poverty.

**Our Vision**
Northern Allegheny County is a sharing community where no one is cold, hungry or alone.

**Our Values**
- **Faith:** Recognizing the love of God for everyone
- **Compassion:** Treating all individuals with dignity, understanding and caring
- **Empowerment:** Fostering self-sufficiency and improved quality of life
- **Stewardship:** Managing our resources in a trustworthy and responsible manner for the good of the community

In fiscal year 2018-19, NHCO provided **30,407 services** to **3,612 local families** in need.

**Food and Emergency Service**
Food insecurity and general financial hardship are the top two reasons people sought help at NHCO.

- 2,280 families received food and emergency help
- 1,001 families used one of NHCO’s three food pantries or received emergency food

We assisted **329** families affected by flooding and **30** families affected by a fire.

**Services**
North Hills Community Outreach helped qualifying families with utilities through various programs. We assisted clients with rent or a security deposit to prevent homelessness.

- 159 clients received help with LIHEAP (Low Income Home Energy Assistance Program) and Crisis Assistance applications
- 175 clients received Dollar Energy Grants
- 86 families were provided with Housing Financial Assistance including rent and security deposits
- 44 uninsured and underinsured individuals received Financial Assistance for prescriptions and other medical needs
- 514 families received Utility Assistance to prevent shut-offs, restore service or arrange affordable payments
- 49 Individuals participated in our Pathways Program
Our Mission
North Hills Community Outreach is an interfaith-based organization addressing the needs of people in crisis, hardship and poverty.

Our Vision
Northern Allegheny County is a sharing community where no one is cold, hungry or alone.

Our Values
Faith: Recognizing the love of God for everyone
Compassion: Treating all individuals with dignity, understanding and caring
Empowerment: Fostering self-sufficiency and improved quality of life
Stewardship: Managing our resources in a trustworthy and responsible manner for the good of the community

In fiscal year 2018-19, NHCO provided 30,407 services to 3,612 local families in need.

Food and Emergency Service
Food insecurity and general financial hardship are the top two reasons people sought help at NHCO.

Food and Emergency Service

- 2,280 families received food and emergency help
- 1,001 families used one of NHCO’s three food pantries or received emergency food
- We assisted 329 families affected by flooding and 30 families affected by a fire.

Services
North Hills Community Outreach helped qualifying families with utilities through various programs. We assisted clients with rent or a security deposit to prevent homelessness.

- 159 clients received help with LIHEAP (Low Income Home Energy Assistance Program) and crisis assistance
- 175 clients received Dollar Energy Grants
- 86 families were provided with housing financial assistance including rent and security deposits
- 44 uninsured and underinsured individuals received financial assistance for prescriptions and other medical needs
- 514 families received utility assistance to prevent shut-offs, restore service or arrange affordable payments
- 49 individuals participated in our Pathways Program

Senior Services
Through a variety of services, NHCO helped 598 seniors in our community to live healthy and safely in their homes.

We provided 12,140 services for our seniors, including transportation, home safety checks, yard work and snow shoveling.

258 seniors took 7,879 rides on NHCO’s Free Rides For Seniors Shuttles

Support and Resources
After an individual’s emergency needs are met, our resource programs help with job searches, education assistance and legal help. We also refer clients to other agencies and programs for additional support if needed.

- 452 housed received Volunteer Income Tax Assistance (VITA)
- 84 unemployed or underemployed individuals received Employment Assistance through WorkAble, a United Way Program, including help with their resumes and skills for interviewing
- 197 individuals received legal resources, including 94 through our Ask The Attorney Program
- 12 non-traditional students were awarded Education Assistance grants to help them become economically self-sufficient

Sharing Projects
Throughout the year, generous members of our community donate items that we distribute to those less fortunate.

- 1,100 families received items and assistance through our eight seasonal Sharing Projects 459 families received a complete Thanksgiving dinner
- 940 children received new toys, games and other gifts for the holidays
- 172 families received utility credits through Sharing Holiday Warmth
- 311 families received a complete spring dinner
- 303 families received personal care products 336 families received cleaning products

Transportation Assistance Program
NHCO sells donated vehicles through auction and uses the funds to help low-income families and individuals with transportation needs.

- 323 people received transportation assistance

Rosalinda Sauro Sirianni Garden
5,222 pounds of organic produce was harvested from NHCO’s garden and distributed to our three food pantries.

Volunteers
1,764 Volunteers gave 29,269.5 hours That’s the equivalent of more than 14 full-time staff members

Learn More at NHCO.org