

WHY PEOPLE CAME TO NHCO FOR HELP 2017-18

Families experiencing hardship came to North Hills Community Outreach for many different reasons during 2017-18. The problems they expressed are displayed on the chart below. Individuals served may report more than one problem. The total number of families served was 3,486.

PROBLEM	PROBLEMS EXPRESSED ¹
Hunger	1,637
General Financial Hardship ²	1,449
Utility	1,298
Transportation	576
Un/underemployment	458
Elder Care ³	335
Legal Issue	280
Affordable Housing ⁴	179
Eviction	135
Medical	123
Homeless	103
Emotional/Mental	74
Domestic Abuse	47
Child Care	26
Divorce	21
Addiction	20
Bereavement	8

1) Unduplicated number of families receiving services was **3,486**. Total number of services rendered was **30,443**.

2) Includes seasonal help (such as coats and school supplies), car repair and maintenance, scholarships, and requests for resources and referrals.

3) Transportation, Medical, Bereavement, Emotional/Mental is recorded here if the person in need is elderly.

4) Help finding affordable housing options for families who are living in a safe place, but who wish to find something more in line with their income or to move to a better place; includes mortgage/foreclosure issues.

5) Includes fire, flood, etc.