



2017-18 Statistics

In 2017-18, NHCO assisted **3,486 families** in need toward stability and self-sufficiency by providing **\$1,002,453** in funds, goods and services as well as information, support and advocacy. **30,443 services** were provided. We believe that no one in northern Allegheny County needs to be cold, hungry or alone.

ASSISTANCE

Our services include:

Food Pantries & Garden

- 1,043 families were served in three pantries and received 4,934 pounds of organic, fresh produce from our [garden](#) during the growing season
- 49 older adults received extra food through Senior Commodities
- \$470,501 in food and grocery certificates were distributed

Utility Assistance

- 544 families received [utility assistance](#)
- 178 families received Dollar Energy grants; 114 families received help with LIHEAP and CRISIS applications

Sharing Projects

- 832 children received new backpacks and school supplies through our [Back-to-School Supplies](#) project
- 251 families received 2,000 winter coats during our [free coat shops](#)
- 621 families received Thanksgiving meals from our [Thanksgiving on Every Table](#) project
- 213 families received utility credits through [Sharing Winter Warmth](#)
- 916 children received holiday gifts through our [Holiday Toy Shop](#)
- 337 families received complete spring dinners
- 331 families received spring cleaning products
- \$299,930 in financial and in-kind assistance received by families in need, including Sharing Projects and other items such as household goods, furniture and clothing

Transportation Assistance (including former Community Auto program)

- 202 individuals received services including AAA+ memberships, car seats, financial assistance for car repairs, insurance payments, car payments, bus passes, gas cards and fees for ride-sharing services, and warranty service of [Community Auto](#) vehicles.

- 82 vehicles were donated
- 12 low-income working families purchased vehicles

Emergency Assistance

- 100 families received financial housing assistance including rent and security deposits
- 137 families received \$11,021 in transportation assistance for vehicle repairs and payments, insurance payments, gas cards and bus passes
- 8 uninsured and underinsured individuals received \$1,772 in prescription and vision assistance

Employment, Financial & Education Assistance

- 4 people received \$7,085 in matching FSA grants for home repairs and down payment on a home.
- 105 individuals received [employment services](#)
- **154** individuals received **legal resources** including **92** who received **free legal consultations** through our [Ask the Attorney](#) program
- 54 individuals participated in our [Pathways](#) program
- 10 non-traditional students received \$13,374 in [Education Assistance](#)
- 373 households received [Free Tax Preparation](#) help
- 18 individuals attended “Let’s Cook” classes to learn healthy eating on a budget

Caregiving for Seniors

- 640 vulnerable [seniors](#) remained safe and independent in their own homes and received 12,935 services
- 267 seniors received 7,651 rides on our [Free Rides for Seniors](#) shuttles

DONORS

NHCO acts on behalf of the local community, which in turn supports our efforts. In 2017-18, **3,881** donors and groups supported NHCO:

Businesses and Nonprofit	334
Civic	97
Schools	63
Government	12
Individuals	3,211
Foundations/Grants	51
Religious	113

VOLUNTEERS

In 2017-18, **1,339 volunteers** gave **27,572** hours. (Of those, **288** were youth/college age, giving **1,906** hours to help neighbors in need.) This is the equivalent of more than **13 full-time staff members!**

- 149 volunteers gave 847 hours to our [Sharing Projects](#)
- 173 volunteers gave 4,917 hours to our [Food Pantries](#)
- 247 garden volunteers gave 1,402 hours
- 62 volunteers gave 2,824 hours to help seniors through [In Service of Seniors](#) (not including Free Rides for Seniors numbers)
- 48 volunteer drivers and dispatchers gave 3,402 hours to operate the [Free Rides for Seniors](#) shuttles
- 43 volunteers gave 4,254 hours as receptionists
- 19 volunteers gave 2,013 hours of data entry assistance
- 20 volunteers gave 743 hours of clerical and bulk mail assistance
- 17 attorneys gave 80 hours of free legal assistance
- 3 volunteers gave 33 hours to help nontraditional students acquire [Education Assistance](#) funds
- 29 volunteers gave 153 hours of maintenance, buildings and grounds assistance
- 428 volunteers gave 1,596 hours to help with [special events and fund raisers](#)
- 26 volunteers gave 3,360 hours of services that help families
- 5 volunteer financial, employment and computer coaches provided 10 hours of assistance
- 24 VITA tax prep volunteers provided 1,267 hours to help families prepare taxes
- 31 runners ran in the [Dick's Sporting Goods Pittsburgh Marathon](#) to raise money for NHCO
- 26 walkers walked in the Highmark Walk for a Healthy Community to raise money for NHCO
- 32 Speakers Bureau volunteers represented NHCO in the community for 341 hours
- 1 volunteers gave 4 hours at [Community Auto](#)