

WHY PEOPLE CAME TO NHCO FOR HELP 2016-17

Families experiencing hardship came to North Hills Community Outreach for many different reasons during 2016-17. The problems they expressed are displayed on the chart below. Individuals served may report more than one problem. The total number of families served was 3,692.

PROBLEM	PROBLEM(S) EXPRESSED ¹
Hunger	1,738
General Financial Hardship ²	1,448
Utility	1,355
Transportation	659
Un/underemployment	473
Elder Care ³	328
Legal Issue	232
Affordable Housing ⁴	187
Medical	131
Eviction	122
Homeless	99
Emotional/Mental	70
Domestic Abuse	41
Child Care	25
Addiction	21
Divorce	15
Bereavement	12

1) Unduplicated number of families receiving services was **3,692**. Total number of services rendered was **32,588**.

2) Includes seasonal help (such as coats and school supplies), car repair and maintenance, scholarships, and requests for resources and referrals.

3) Transportation, Medical, Bereavement, Emotional/Mental is recorded here if the person in need is elderly.

4) Help finding affordable housing options for families who are living in a safe place, but who wish to find something more in line with their income or to move to a better place; includes mortgage/foreclosure issues.

5) Includes fire, flood, etc.