



2016-17 Statistics

In 2016-17, NHCO assisted **3,692 families** in need toward stability and self-sufficiency by providing **\$1,102,235** in funds, goods and services as well as information, support and advocacy. **32,588 services** were provided. We believe that no one in northern Allegheny County needs to be cold, hungry or alone.

ASSISTANCE

Our services include:

Food Pantries & Garden

- 1,168 families served in three pantries and received organic, fresh produce from our [garden](#) during the growing season
- 52 older adults received extra food through Senior Commodities
- \$520,534 in food and grocery certificates were distributed
- 217 volunteers gave 5,643 hours to our [food pantries](#)
- 222 [garden](#) volunteers gave 1,397 hours

Utility Assistance

- 592 families received [utility assistance](#)
- 216 families in need received Dollar Energy grants

Sharing Projects

- 1,012 children received new backpacks and school supplies through our [Back-to-School Supplies](#) project
- 266 families received 2,000 winter coats during our [Free Coat Shops](#)
- 533 families received Thanksgiving meals from our [Thanksgiving on Every Table](#) project
- 236 families received utility credits through [Sharing Holiday Warmth](#)
- 781 children received holiday gifts through our [Holiday Toy Shop](#)
- 406 families received complete Spring Dinners
- 321 families received spring cleaning products
- \$347,444 in financial and in-kind assistance received by families in need, including Sharing Projects and other items such as household good, furniture and clothing

Community Auto

- 335 services were provided to 264 clients, including car care workshops, gas cards, AAA+ memberships, and warranty service of Community Auto vehicles.
- 124 vehicles were donated
- 16 low-income working families purchased vehicles
- \$1,225 in gas cards through Travelers Aid

Emergency Assistance

- 112 families received financial housing assistance including rent and security deposits
- 146 families received \$7,751 in vehicle repairs and payments, insurance payments, gas cards and bus passes (not including Community Auto)
- 12 uninsured and underinsured individuals received \$3,259 in prescription and vision assistance

Employment, Financial & Education Assistance

- 4 low-income families are enrolled in Family Savings Accounts (FSA) to save toward an asset such as a car or home, to pursue higher education, begin a business or pay for home repairs
- 1 person received \$2,000 in matching FSA grants
- 136 individuals received employment services
- 226 individuals received legal resources including 85 who received free legal consultations through our Ask the Attorney program
- 64 individuals participated in our Family Development Program
- 16 low-income workers purchased vehicles through Community Auto
- 13 non-traditional students received \$15,000 in Education Assistance
- 364 households received Free Tax Preparation help
- 18 individuals attended “Let’s Cook” classes to learn healthy eating on a budget

Caregiving for Seniors

- 573 vulnerable seniors remained safe and independent in their own homes and received 12,355 services
- 218 seniors received 7,410 rides on our Free Rides for Seniors shuttles

DONORS

NHCO acts on behalf of the local community, which in turn supports our efforts. In 2016-17, **4,131** donors and groups supported NHCO:

Businesses and Nonprofit	342
Civic	114
Schools	60
Government	8
Individuals	3,423
Foundations/Grants	60
Religious	122

VOLUNTEERS

In 2016-17, **1,622 volunteers** gave **30,366** hours. (Of those, 371 were youth/college age, giving **3,586** hours to help neighbors in need.) This is the equivalent of **15 full-time staff members!**

- 158 volunteers gave 971 hours to our [Sharing Projects](#)
- 217 volunteers gave 5,643 hours to our [Food Pantries](#)
- 222 garden volunteers gave 1,397 hours
- 233 volunteers gave 3,552 hours to help seniors through [In Service of Seniors](#) (not including Free Rides for Seniors numbers)
- 45 volunteer drivers and dispatchers gave 3,172 hours to operate the [Free Rides for Seniors](#) shuttles
- 48 volunteers gave 3,949 hours as receptionists
- 25 volunteers gave 2,208 hours of data entry assistance
- 23 volunteers gave 1,073 hours of clerical and bulk mail assistance
- 14 attorneys gave 58 hours of free legal assistance
- 5 volunteers gave 35 hours to help nontraditional students acquire [Education Assistance](#) funds
- 40 volunteers gave 237 hours of maintenance, buildings and grounds assistance
- 498 volunteers gave 1,875 hours to help with [special events and fund raisers](#)
- 36 volunteers gave 4,199 hours of services that help families
- 6 volunteer financial, employment and computer coaches provided 46 hours of assistance
- 24 VITA tax prep volunteers provided 1,232 hours to help families prepare taxes
- 28 runners ran in the [Dick's Sporting Goods Pittsburgh Marathon](#) to raise money for NHCO
- 59 walkers walked in the Highmark Walk for a Healthy Community to raise money for NHCO
- 32 Speakers Bureau volunteers represented NHCO in the community for 341 hours
- 2 IT / Operations volunteers gave 111 hours of technical assistance
- 5 volunteers gave 67 hours at [Community Auto](#)
- 35 current board members gave 649 hours