

## WHY PEOPLE CAME TO NHCO FOR HELP 2015-16

Families experiencing hardship came to North Hills Community Outreach for many different reasons during 2015-16. The problems they expressed are displayed on the chart below. Individuals served may report more than one problem. The total number of families served was 3,804.

PROBLEM	PROBLEM(S) EXPRESSED <sup>1</sup>
Hunger	1,901
General Financial Hardship <sup>2</sup>	1,376
Utility	1,307
Transportation	756
Un/underemployment	537
Elder Care <sup>3</sup>	368
Legal Issue	240
Affordable Housing <sup>4</sup>	191
Medical	151
Eviction	130
Homeless	113
Emotional/Mental	82
Domestic Abuse	47
Child Care	31
Personal Disaster <sup>5</sup>	28
Divorce	18
Addiction	18
Bereavement	15

1) Unduplicated number of families receiving services was 3,814. Total number of services rendered was 33,117.

2) Includes seasonal help (such as coats and school supplies), car repair and maintenance, scholarships, and requests for resources and referrals.

3) Transportation, Medical, Bereavement, Emotional/Mental is recorded here if the person in need is elderly.

4) Help finding affordable housing options for families who are living in a safe place, but who wish to find something more in line with their income or to move to a better place; includes mortgage/foreclosure issues.

5) Includes fire, flood, etc.