



2015-16 Statistics

In 2015-16, NHCO assisted **3,804 families** in need toward stability and self-sufficiency by providing **\$980,644** in funds, goods and services as well as information, support and advocacy. We believe that no one in northern Allegheny County needs to be cold, hungry or alone.

ASSISTANCE

Our services include:

Food Pantries & Garden

- 1,368 families served in three pantries and received organic, fresh produce from our [garden](#) during the growing season
- 60 older adults received extra food through Senior Commodities
- \$469,389 in food and grocery certificates were distributed
- 188 volunteers gave 5,534 hours to our [food pantries](#)
- 194 [garden](#) volunteers gave 1,181 hours

Utility Assistance

- 438 families received [utility assistance](#)
- 279 families in need received Dollar Energy grants

Sharing Projects

- 1,240 children received new backpacks and school supplies through our [Back-to-School Supplies](#) project
- 326 families received 2,000 winter coats during our [Free Coat Shop](#)
- 723 families received Thanksgiving meals from our [Thanksgiving on Every Table](#) project
- 241 families received utility credits through [Sharing Holiday Warmth](#)
- 1,060 children received holiday gifts through our [Holiday Toy Shop](#)
- 130 families received [Spring Share](#) baskets
- \$410,338 in financial and in-kind assistance received by families in need, including Sharing Projects and other items such as household good, furniture and clothing

Community Auto

- 590 services to 383 clients, including car care workshops, gas cards, AAA+ memberships, and warranty service of Community Auto vehicles.
- 166 vehicles were donated
- 31 low-income working families purchased vehicles
- \$5,413 in gas cards through Travelers Aid

Emergency Assistance

- 225 families received emergency assistance including housing assistance
- 134 families received \$7,787 in vehicle repairs and payments, insurance payments, gas cards and bus passes (not including Community Auto)
- 11 uninsured and underinsured individuals received \$3,657 in prescription and vision assistance

Employment, Financial & Education Assistance

- 21 low-income families are enrolled in Family Savings Accounts (FSA)
- 6 FSA participants received matching funds to purchase an asset such as a car or home, to pursue higher education, begin a business or pay for home repairs
- \$7,867 in matching FSA grants received
- 201 individuals received employment services
- 88 individuals received free legal help through our Ask the Attorney program
- 59 individuals participated in our Family Development Program
- 29 low-income workers purchased vehicles through Community Auto
- 9 individuals met with a budgeting counselor; 18 attended financial literacy workshops
- 11 non-traditional students received \$15,000 in Education Assistance
- 225 households received Free Tax Preparation help

Caregiving for Seniors

- 575 vulnerable seniors remained safe and independent in their own homes
- 185 seniors received 5,817 rides on our Free Rides for Seniors shuttles

DONORS

NHCO acts on behalf of the local community, which in turn supports our efforts. In 2015-16, 4,849 donors and groups supported NHCO:

Businesses	419
Nonprofit	16
Civic	135
Schools	75
Government	9
Individuals	4,004
Foundations/Grants	52
Religious	139

VOLUNTEERS

In 2015-16, **1,734 volunteers** gave **39,470** hours. (Of those, 342 were youth/college age, giving **2,896** hours to help neighbors in need.) This is the equivalent of **19 full-time staff members!**

- 163 volunteers gave 864 hours to our [Sharing Projects](#)
- 188 volunteers gave 5,534 hours to our [Food Pantries](#)
- 194 garden volunteers gave 1,181 hours
- 212 volunteers gave 3,256 hours to help seniors through [In Service of Seniors](#) (not including Free Rides for Seniors numbers)
- 35 volunteer drivers and dispatchers gave 2,258 hours to operate the [Free Rides for Seniors](#) shuttles
- 50 volunteers gave 4,045 hours as receptionists
- 29 volunteers gave 2,517 hours of data entry assistance
- 19 volunteers gave 934 hours of clerical assistance
- 17 attorneys gave 79 hours of free legal assistance
- 5 volunteers gave 36 hours to help nontraditional students acquire [Education Assistance](#) funds
- 57 volunteers gave 326 hours of maintenance, buildings and grounds assistance
- 594 volunteers gave 4,163 hours to help with [special events and fund raisers](#)
- 45 volunteers gave 4,059 hours of services that help families
- 32 volunteers gave 295 hours at [Community Auto](#)
- 15 volunteer financial, employment and computer coaches provided 144 hours of assistance
- 21 VITA tax prep volunteers provided 824 hours to help families prepare taxes
- 28 runners ran in the [Dick's Sporting Goods Pittsburgh Marathon](#) to raise money for NHCO
- 22 Speakers Bureau volunteers represented NHCO in the community for 283 hours